Adam Carrillo

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Professional Summary

Senior Quality Assurance Lead with over 15 years of experience across PC, mobile, console, and web platforms. Expert in driving high-level quality through meticulous test execution, ownership of feature documentation, and leadership of cross-functional teams. Currently leveraging AI-guided development workflows to build and deploy modern web applications alongside senior-level QA leadership.

Core Competencies

- Leadership: Team mentoring, onshore/offshore coordination, and stakeholder communication.
- Technical Testing: Charles Proxy, network traffic monitoring, and Google Analytics.
- Methodologies: Manual test scripts, risk identification, and comprehensive test coverage planning.
- AI-Guided Development: Web development and site construction using AI-assisted workflows.

Professional Experience

Sr. Quality Analyst Lead & AI-Guided Developer | Synapse Studios – Tempe, AZ *December 2020 – Present*

- Maintain total ownership of features, testing, documentation, and test case implementation for high-priority projects.
- Actively building websites as an AI-guided developer, utilizing modern AI tools to streamline the development lifecycle.
- Coordinate closely with developers, product managers, and clients to ensure optimal test coverage for every sprint.
- Oversee mobile and browser testing for all company-built applications and websites.

Software Test Engineer II | Experis – Tempe, AZ *April 2018 – November 2018*

- Managed multiple game areas, created test specifications, and identified project risks.
- Trained and mentored Test Associates, reviewing work to ensure accuracy and consistency across the team.
- Communicated directly with developers and Microsoft production regarding bugs and build deliveries.

QA Engineer Team Lead | STYR LABS – Scottsdale, AZ *04/2017 – 08/2017*

- Served as the sole QA resource for the company, managing testing for four applications and multiple portals.
- Engineered and implemented new standardized QA company processes and test case libraries.

QA Analyst, IT / QA Lead, E-commerce | Forever21 Corporate *12/2016 – 03/2017; 9/2014 – 9/2015*

- Led mobile, web, and desktop testing across 10 global regions, including major application launches for the UK and Canada.
- Executed specialized testing for app tracking and Google Analytics integration.

QA Analytics Mobile Lead | DirecTV / AT&T *12/2015 – 11/2016*

- Managed a team of mobile analytics testers and coordinated daily assignments with an offshore team in Vietnam.
- Acted as the primary point of contact for analytics on the DirecTV app across iOS, Android, and Kindle.

QA Mobile Tester / Team Point Tester | Disney Interactive Studios *3/2013 – 9/2014*

- Utilized Charles Proxy and Jira/Devtrack to report abnormalities and ensure proper utility function.

QA Tester | Treyarch / Activision / Electronic Arts / BluFocus *6/2004 – 11/2012*

- Tested high-profile titles including Call of Duty: Black Ops and Crysis.
- Managed foreign language testing teams and oversaw quality for numerous Blu-Ray HD titles for Disney and Pixar.